



Delivery Terms and Conditions

- Deliveries are FREE of charge and will take place once a week on a THURSDAY by a delivery driver
- Repeat requests must be placed by 12noon the Friday before the expected delivery. This must be done via repeat slip into the letterbox, SystemOnline or NHS App. Dispensary team cannot take requests over the telephone.
- Dispensers cannot deliver medications to patients.
- Patients/ a representative must be able to accept their medications, medications will not be left at homes unattended.
- Schedule 2 Controlled Drugs will not be delivered.
- Deliveries may have to be cancelled or delayed at last minute if short staffed.
- Acute/urgent medications must be collected by the patient or representative from dispensary as normal.

I understand the terms and conditions above and must have a backup option of collection my medications/ acute medications from dispensary if needed.

Signed

Printed Name and DOB

Address:

Date